



COVID-19 HEALTH & EVENT CANCELLATION POLICY

It's been over two years since IBAO hosted our last in person Convention because of the COVID-19 pandemic. While things have improved since then, IBAO is opening our event doors in 2022 with caution. Here are our rules for engagement:

- 1. General Health:** Delegates who are not feeling well or experiencing COVID-19 symptoms are asked not to attend the event in person. Should you be feeling unwell, please see our cancellation policy below.
- 2. Masking:** Masking at IBAO events is optional for all delegates and facilitators. IBAO events will remain a mask-friendly environment and we ask that all delegates be supportive of everyone's individual choices.
- 3. Vaccinations:** IBAO strongly encourages all delegates to be fully vaccinated against the COVID-19 virus. We will not be checking proof of vaccination at the door of our events.
- 4. COVID-19 Rapid Tests:** IBAO staff will have a supply of COVID-19 rapid tests at the event location, available upon request.

We look forward to seeing you in person.

- IBAO Management

IBAO CONVENTION 2022 CANCELLATION POLICY

1. If the registrant is unable to attend the event, please submit a written notice to IBAO at IBAO@andlogistix.com to be eligible for a refund.
2. Full refunds are available if cancellation is provided in writing.
3. No refunds are available if the cancellation is made after October 18, 2022. In extenuating circumstance, refunds may be considered on a case-by-case basis.
4. Should the registrant contract COVID-19 five days prior to the start of the event, the registrant is asked NOT to attend. A partial refund will be provided, and the registrant will receive access to the virtual version of the event happening at a later date. Please contact IBAO@andlogistix.com should this occur.